



How to submit accident details



Dealing with an unexpected accident is not easy. UnitedHealthcare is here to support you during this difficult time. Follow these simple steps to add information to your claim.

- 1 **First**, login (or create) your My Account and then click on “My Claims/Balances” or you can click on “My Claims.”
- 2 **Next**, filter by Letter Status. Find the letter with the description “Request for Accident Details.” Click “Submit Online.”
- 3 **Next**, fill out the form and upload documents for the claim.
- 4 **Lastly**, click on “View Web Submission” to confirm or view your submissions by Patient Name or Submission Type.



The same steps work on your mobile device! Login or create your My Account. Click on “My Claims/Balances.” Review claims information and submit account details.

UnitedHealthcare Student Resources does not discriminate on the basis of race, color, national origin, sex, age or disability in health programs and activities.

ATTENTION: Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.

ATENCIÓN: Usted tiene a su disposición servicios de asistencia en otros idiomas, sin cargo. Llame al 1-866-260-2723.

注意：免费提供语言协助服务。請致電 1-866-260-2723。